... in the eye of the beholder ...
Why a vision plan?

Helping individuals preserve their precious vision health is the dedication of Medical Eye Services and The Eye Care Network because...

- More than half of vision problems may be prevented through regular vision care examinations.
- Over 162 million individuals are in need of some form of corrective eyewear.
- Today’s workforce spends more time utilizing computers. As a result, ninety percent (90%) of employees suffer from eyestrain, giving rise to productivity concerns for employers.
- One out of every four children has a vision problem. Early detection of the need for corrective eyewear can enhance a child’s growth and development.
- Routine eye examinations may also detect other illnesses, such as high cholesterol, high blood pressure, diabetes, cancer, brain tumors and multiple sclerosis.

Who are Medical Eye Services and The Eye Care Network?

We take pride in 25 years of dedicated quality vision care services to the employee benefits community.

Medical Eye Services (MES), a Third Party Administrator, is focused on efficiently and effectively administering your vision benefit programs. MES performs total claims administration, eligibility verification, as well as customer service regarding all patient and provider inquiries.

The Eye Care Network (ECN), a Preferred Provider Organization, is committed to caring for your vision health. ECN is comprised of a substantial panel of Ophthalmologists, Opticians and Optometrists located throughout the Western United States. The participating providers are required to meet stringent quality of care and credentialing standards.

Together, MES and ECN provide quality vision care services to large and small employer groups through insurance companies, health maintenance organizations, preferred provider organizations and self-funded plans.
Why MES/ECN?

Our commitment to excellence, in all that we do, gives us the competitive edge. We understand the need for easy plan administration, fast and accurate claims processing, knowledgeable answers to all inquiries, and convenient access to participating providers for vision care services.

ECN’s broad and diverse “NCQA” (National Committee for Quality Assurance) credentialed panel of eye care specialists is utilized by patients ninety-seven percent (97%) of the time. MES’ state-of-the-art computerized system determines eligibility and processes claims, utilizing a proprietary information system linked to a customized imaging system.

The impact of our patient-friendly service is evident in the “good” to “outstanding” ratings on more than 90% of the responses in random patient satisfaction surveys.

Increased employee productivity, medical cost containment, and employee retention are some of the added values of a vision benefit program professionally managed by MES and ECN.

What we can do for you...

• Provide access to the most diverse, credentialed panel of eye care specialists.

• Offer a choice among a variety of vision benefit designs that feature various deductibles and/or co-payments, frequency of benefits and additional eyewear coverage.

• Create a customized vision benefit program based on your group’s requirements and/or bid specifications.

• Promptly answer your questions regarding eligibility, benefit determination or the status of a claim, through a toll-free number attended by knowledgeable and responsive Service Representatives.

• Deliver benefit verification to participating providers seven days a week through our Interactive Voice Response System.

• Furnish the most comprehensive management information in the vision care industry.

www.mesvision.com
Here is how MES and ECN make the choice easy...

We offer a variety of vision plans designed to fit the needs of employers and their employees.

**Full Service Vision Plan**

Comprehensive benefits at an affordable cost are what you will find in our Full Service Vision Plans. These plans provide routine examinations and eyewear, with a choice of deductibles and frequency of services, and can be written in conjunction with health benefit coverage or on a stand-alone basis.

**Eyewear Only Plan**

Because some health maintenance organizations and preferred provider organizations already provide coverage for routine eye examinations, we offer an Eyewear Only Plan for groups with 50 or more employees. By eliminating duplicate examination coverage, savings will be realized.

**Administrative Services**

We provide professional management for employers who elect to self-insure a Full Service or Eyewear Only Vision Plan. Our management information is without equal, while maintaining a competitive administration fee structure.

**Voluntary Vision Plan**

Groups with 50 or more employees may offer a voluntary or “Cafeteria” benefit plan. The required minimum participation level is 20%.

**Discount Vision Program**

Our Discount Vision Program offers a 20% discount off retail charges for routine eye examinations, lenses, frames and optical accessories. It is available on an individual basis, or can be sponsored by an Association, Trust, Chamber of Commerce or other organized groups. There is no limit to the number of times the Discount Vision Program can be used.

**Customized Vision Benefit Programs**

We create customized plans for groups with specific requirements, bid specifications or benefit designs.

Whatever your vision benefit program requirements are, we can provide you with the vision plan that suits your needs.

**Contact MES for more information.**

www.mesvision.com
Vision Plan Materials
We provide employers with benefit summary brochures, participating provider directories and claim forms for their employees who enroll in the vision plan. Participating provider listings and claim forms may also be obtained from our website at www.mesvision.com.

Provider Selection
Patients select an eye care specialist from the participating provider directory or from our website at www.mesvision.com. The listings are arranged by state, county, city and specialty.

Claim Form
To identify their enrollment, the patient completes Part 1 of the claim form and submits it to the provider at the time of the appointment. Should a patient forget their claim form, participating providers can supply a claim form.

Eligibility Verification
Participating providers call the MES toll-free number to verify eligibility and complete the examination and/or the eyewear portions of the claim form. The participating provider submits the claim form directly to MES. The patient is not responsible for claim form submission when receiving services from a participating provider.

Patient Responsibility
The patient is responsible for any deductible and/or co-payment, as well as any charges for services and materials not covered by the vision plan.

Non-Participating Provider
If a non-participating provider renders services, the patient is responsible for submitting the claim form along with an itemized bill and copy of the prescription to MES. Payment will be made to the employee according to the schedule of allowances for non-participating provider services.

How the Plan Works